

Understanding your electric bill

LCEC has made improvements to your residential electric bill, making it easier to read and allowing you to quickly find key information while offering a detailed breakdown of your energy use costs.

Your Electricity Use Is Measured In Kilowatt-Hours

One kilowatt-hour is equal to using a 100-watt light bulb for 10 hours. An electric meter at your location provides a precise reading of your kilowatt-hour usage over a period of time.

On your scheduled billing date, the number of kilowatt-hours you have used is multiplied by the appropriate LCEC electric rate to calculate your electric usage charge.

Many Factors Make Up Your Electric Bill

Your bill may also list prior balances, payments, and adjustments, as well as any late payment charges. Your bill may also have other utility charges included.

Various taxes or franchise fees may also be included on your bill, depending on the area in which you reside. LCEC collects these charges for other agencies.

Billing Questions?

If you have questions about your electric bill, you may call the LCEC Contact Center at 656-2300, 1-800-599-2356 or contact us online at www.lcec.net.

Green Payment Options

LCEC provides a variety of FREE payment options that are convenient, easy to use and secure - LCEC options give you the power to make life easier.



AutoPay – By enrolling in AutoPay, you can have your electric payment automatically deducted from your checking account. To enroll, simply complete the LCEC AutoPay application on our Web site at www.lcec.net and send with a voided check.



Pay by Phone – Pay your electric bill via touch-tone phone using your checking account. To use Pay by Phone, call the automated response system at (239) 656-2300 and follow the prompts (Option 1, Option 3, Option 1).



PowerPay – LCEC's PowerPay is a safe and secure way to view and pay your electric bill online using your checking account. It gives you the flexibility to have your payment posted on or prior to the due date. Go online to www.lcec.net to enroll.

For additional information, visit www.lcec.net



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