Register for Outage Texting via SmartHub APP

To register your number within SmartHub App, follow these easy steps:

To register your number within SmartHub via the app, log into your LCEC SmartHub App. If not registered refer to Setting up an account.

1. Select the "More" at the bottom of the home screen

2. Select "Settings"

3. Select "Contact Methods"

4. Select "Add New Contact Method" and the "Phone" icon

5. Enter "Phone" number with area code. Check "Receive Text Messages" and click "Continue"

6. Accept "Terms and Conditions"

7. You will receive a text code to your registered mobile number

8. You will enter the text code in the indicated "Verification Code" box and click "Verify"

9. A text message will be sent verifying registration is complete

10. To verify number is correctly enrolled. Go to "More" and "Contact Methods" to ensure the number is "Text Enrolled"

Lee County Electric Cooperative - LCEC

🔔 No outages are reported in your area.   8:56 AM

Report An Outage/Inquiry

Facebook   Outage Map   Pay with Credit/Debit...

ACCOUNT OVERVIEW

Auto Pay
$84.28   [Pay]
Next Auto Pay Date: Jul 23, 2024
Updated: Jul 16, 2024 08:56:11 AM

USAGE OVERVIEW

There is no yearly data to display.

7/2024   500 kWh
6/2024   475 kWh

Home   Bill & Pay   Usage   Notifications   More

1

More   Edit

✉ Contact Us   ›

⚙ Settings   ›

2

SETTINGS

Billing Address

Clear Cache

Contact Methods

3

‹ Settings   Contact Methods

ADD NEW CONTACT METHOD

☎ Phone   @ Email

4

‹ Back   New Contact Method

ADD PHONE CONTACT

Phone
(239) XXX-XXXX

Place on Do Not Call List   ⚪

Receive Voice Calls   ⚪

Receive Text Messages   🔵

[Continue]

5

Terms and Conditions

I agree to receive periodic SMS messages from LCEC at the phone number(s) associated with my electric account. I understand that SMS messages may relay information about my account, and I can opt-out of receiving SMS messages at any time. I understand I am not required to consent to these terms and conditions in order to purchase property, goods or services. LCEC does not guarantee delivery of SMS messages. I agree to notify LCEC immediately in the event my contact information, including my phone number, changes. I agree to indemnify LCEC against any claims resulting from LCEC sending SMS messages to someone other than me, in the event that I voluntarily or involuntarily change my contact information without notifying LCEC of the change, or if I provide LCEC with an incorrect phone number. Message and data rates may apply, and I am responsible for paying these fees. *I understand that terms and conditions are subject to change without notice.*

6

Text Message
Today 8:58 AM

LCEC SmartHub
SMS validation code requested. Log in with your browser and use code: 617748 to complete validation. Reply STOP to block all messages.

7

‹ Back   New Contact Method

CONFIRM CONTACT METHOD

A verification code has been sent to **(239)**XXX-XXXX. Use this code to confirm your new contact method.

Verification Code
XXXXXX

[Resend Code]   [Verify]

8

LCEC SmartHub
Registration is complete; reply HELP for assistance or STOP to cancel all notifications. Recurring messages will be sent. Msg&data rates may apply.

9

‹ Settings   Contact Methods   Edit

ADD NEW CONTACT METHOD

☎ Phone   @ Email

VERIFIED CONTACTS

(239) XXX-XXXX   Text Enrolled ›

10